

Stairlifts Quality Policy Statement

Stannah Stairlifts Limited aims to ensure that all products and services provided will be of a quality and reliability commensurate to its customers' and end users' needs and expectations.

As an assurance to its customers, it is the stated policy of Stannah Stairlifts Limited to comply with ISO 9001:2015, and other relevant statutory and regulatory requirements.

The communication and deployment of this Quality Policy is ultimately the responsibility of the Managing Director via the company's organisational structure; however, the implementation of the company's quality objectives lies with each of its employees.

To this end, each area of the company will have annual objectives which contribute to achieving the company's overall strategic objectives. These objectives will be displayed along with the relevant KPI metrics. In addition, continuous improvement will operate in all areas of the company to encourage employees to improve the quality of the company's products, processes and services.

This Quality policy is reviewed every 6 months under the Quality Management Review (QMR) process.



Andy Hastilow
Managing Director
Stairlifts and Platform Lifts

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